

Angel Fincare - Refund Policy

Last Updated: 14-June-2024

At Angel Fincare, we strive to provide our users with the best possible experience. This Refund Policy outlines the conditions under which refunds may be issued for transactions conducted on our platform.

1. General Policy

- All transactions on Angel Fincare are final and non-refundable, except as required by law or as outlined in this policy.
- We encourage users to thoroughly review all details of a transaction before proceeding with payment.

2. Refund Eligibility

- **Technical Errors:** If a transaction fails due to a technical error on our platform or within our payment gateway, users may be eligible for a refund.
- **Unauthorized Transactions:** If a user believes a transaction was unauthorized or fraudulent, they must contact us within 30 days of the transaction date to request a refund.
- **Service Disruption:** In the rare case that a paid service is not delivered due to an issue on our end, users may be eligible for a refund.

3. Refund Request Process

- To request a refund, users must contact our support team at 8411085665 with the following information:
 - Full name
 - Email address associated with the account
 - Transaction ID
 - Date of the transaction
 - Reason for the refund request
- Our team will review the request and may ask for additional information or documentation to process the refund.

4. Refund Processing

- Approved refunds will be processed within 10 business days from the date of approval.
- Refunds will be issued to the original payment method used for the transaction.
- Users will receive an email confirmation once the refund has been processed.

5. Non-Refundable Situations

- Donations or investments made to startups via our platform are final and non-refundable, as these funds are directly transferred to the startups.
- Service fees charged by Angel Fincare for facilitating transactions are non-refundable.

- Refunds will not be issued for dissatisfaction with the outcome of an investment or loan, as these are subject to market risks.

6. Contact Information

- For any questions or concerns regarding this refund policy, please contact our support team at 8411085665

7. Changes to this Policy

- Angel Fincare reserves the right to modify this refund policy at any time. Users will be notified of any significant changes. The revised policy will be effective immediately upon posting on our platform.

By using Angel Fincare, you agree to this Refund Policy. We appreciate your understanding and cooperation.